PART NO. TTDDD-EN-01

HITACHI

Reliable solutions

Technical Manual
Troubleshooting

ZX
350LC-5B
350LCN-5B
Hydraulic Excavator

Service Manual consists of the following separate Part No.

Technical Manual (Operational Principle)	: Vol. No.TODDD-EN
Technical Manual (Troubleshooting)	: Vol. No.TTDDD-EN
Workshop Manual	: Vol. No.WDDD-EN
Engine Manual	: Vol. No.ETDDD-EN, EWDDD-EN

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SECTION 4

OPERATIONAL PERFORMANCE TEST

CONTENTS

Group 1 Introduction
Operational Performance Tests T4-1-1
Preparation for Performance Tests T4-1-2

Group 2 Standard
Operational Performance Standard Table T4-2-1
Main Pump P-Q Diagram (P1, P2) T4-2-10
Main Pump P-Q Diagram (P3) T4-2-11
Sensor Activating Range T4-2-13
MPDr. Monitor Indicating Values T4-2-14

Group 3 Engine Test
Engine Speed T4-3-1
Lubricant Consumption T4-3-4

Group 4 Machine Performance Test
Travel Speed T4-4-1
Track Revolution Speed T4-4-2
Mistrack Check T4-4-3
Travel Parking Leakage T4-4-4
Swing Speed T4-4-5
Swing Function Drift Check T4-4-6
Swing Motor Leakage T4-4-8
Maximum Swingable Slant Angle T4-4-10
Swing Bearing Play T4-4-12
Hydraulic Cylinder Cycle Time T4-4-14
Dig Function Drift Check T4-4-16
Control Lever Operating Force T4-4-19
Control Lever Stroke T4-4-20
Combined Operation of Boom Raise / Swing Function Check T4-4-21
Combined Operation of Boom Raise / Arm Roll-In Function Check T4-4-22
Clearance of Front Attachment Connecting Part T4-4-23

Group 5 Component Test
Primary Pilot Pressure T4-5-1
Secondary Pilot Pressure T4-5-3
5-Spool Solenoid Valve Set Pressure T4-5-4
2-Spool Solenoid Valve (Muffler Filter Regeneration Control) Set Pressure T4-5-5
Main Pump Delivery Pressure T4-5-7
Main Relief Set Pressure T4-5-8
Relief pressure (when relieving swing) T4-5-12
Overload Relief Valve Set Pressure T4-5-14
Main Pump Flow Rate Measurement T4-5-16
Swing Motor Drainage T4-5-26
Travel Motor Drainage T4-5-28

Group 6 Adjustment
Measuring Method of No-Load-Max Differential Pressure T4-6-1
Muffler Filter Differential Pressure Sensor Learning T4-6-3
Rewrite of Muffler Filter Serial No. T4-6-4

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Symptoms in Machine Operation When Trouble Occurs.	Assumptive Conditions at Backup
The output power decreases.	Regenerative control is impossible.
The output power decreases.	Regenerative control is impossible.
The output power decreases.	Muffler filter pressure difference is 0 kPa.
The output power decreases.	Muffler filter pressure difference is 0 kPa.
The output power decreases.	Muffler filter pressure difference is 0 kPa.
Abnormal system 1: No backup Abnormal system 2: The engine runs at idle speed.	The accelerator opening amount signal cannot be used. (The limited value is changed according to the quantity of faulty systems.)
Abnormal system 1: No backup Abnormal system 2: The engine runs at idle speed.	The accelerator opening amount signal cannot be used. (The limited value is changed according to the quantity of faulty systems.)
Abnormal system 1: No backup Abnormal system 2: The engine runs at idle speed.	The accelerator opening amount signal cannot be used. (The limited value is changed according to the quantity of faulty systems.)
Abnormal system 1: No backup Abnormal system 2: The engine runs at idle speed.	The accelerator opening amount signal cannot be used. (The limited value is changed according to the quantity of faulty systems.)
Abnormal system 1: No backup Abnormal system 2: The engine runs at idle speed.	The accelerator opening amount signal cannot be used. (The limited value is changed according to the quantity of faulty systems.)
Nothing special.	Engine oil pressure is 120 kPa. Hydraulic oil pressure alarm stop.
Nothing special.	Engine oil pressure is 120 kPa. Hydraulic oil pressure alarm stop.
The output power decreases.	Malfunction of VGS turbo
Nothing special.	Boost pressure is 100 kPa.
Nothing special.	Boost pressure is 100 kPa.
The rotation speed does not increase.	Boost temperature is 50 °C. Boost temperature alarm stop.
The rotation speed does not increase.	Boost temperature is 50 °C. Boost temperature alarm stop.
The output power decreases.	Atmospheric pressure is 95 kPa.
The output power decreases.	Atmospheric pressure is 95 kPa.
The output power decreases.	Injection amount is regulated by overheat protection.

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Communication Terminal Fault Code List

Fault Code	Trouble	Cause	Remedy
14100-2	Communication Terminal: Abnormal EEPROM	The internal memory of satellite communication terminal (optional) is abnormal.	Replace the controller (satellite communication terminal).
14101-2	Communication Terminal: Abnormal IB/OB Queue	The internal memory of satellite communication terminal (optional) is abnormal.	Replace the controller (satellite communication terminal).
14102-2	Communication Terminal: Abnormal Local Loop Back	Abnormality is detected on communication test with the satellite.	Check the communication antenna for satellite.
14103-2	Communication Terminal: No Satellite Found	Satellite can not be caught.	Check the communication antenna for satellite.
14104-2	Communication Terminal: Remote Loop Back Error 1	Abnormality is detected on communication test with the satellite and base station.	Replace the controller (satellite communication terminal).
14105-2	Communication Terminal: Remote Loop Back Error 2	Abnormality is detected on communication test with the satellite and base station.	Replace the controller (satellite communication terminal).
14106-2	Communication Terminal: Transmission/Receiving Data Unmatched	Transmission/receiving data with the satellite is unmatched.	Replace the controller (satellite communication terminal).
14107-2	Communication Terminal: Abnormal GSM Module	Abnormal mobile communication equipment	Replace the controller (mobile communication terminal).

NOTE: Fault codes 14100-2 to 14106-2 are satellite communication terminal. Fault code 14107-2 is mobile communication terminal.

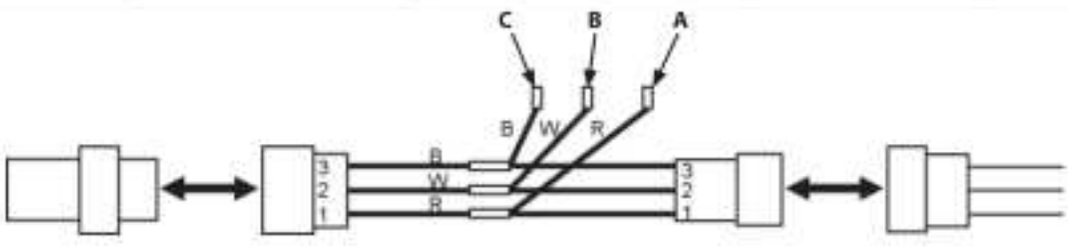
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MC Fault Codes 11301 to 11303

Preparation

- Check the wiring connections first.
- Connect the test harness (ST 6703) and dummy sensor equivalent to #4436535.
- Before inspection, set the key switch to the ON position.

Fault Code	Trouble	Inspection Method	Evaluation	Cause
11301-3	Swing Pilot Pressure Sensor Circuit High Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor.
		Measure voltage between B and body	Voltage: more than 4.5 V	Shorted circuit in harness #1 and #2.
11301-4	Swing Pilot Pressure Sensor Circuit Low Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor.
		Measure voltage between A and body	0 V	Open circuit in harness #1.
		Measure voltage between A and C (GND)	0 V	Open circuit in harness #3.
		-	Normal in above check.	Open circuit in harness #2.
11302-3	Boom Raise Pilot Pressure Sensor Circuit High Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor.
		Measure voltage between B and body	Voltage: more than 4.5 V	Shorted circuit in harness #1 and #2.
11302-4	Boom Raise Pilot Pressure Sensor Circuit Low Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor
		Measure voltage between A and body	0 V	Open circuit in harness #1.
		Measure voltage between A and C (GND)	0 V	Open circuit in harness #3.
		-	Normal in above check.	Open circuit in harness #2.
11303-3	Arm Roll-In Pilot Pressure Sensor Circuit High Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor.
		Measure voltage between B and body	Voltage: more than 4.5 V	Shorted circuit in harness #1 and #2.
11303-4	Arm Roll-In Pilot Pressure Sensor Circuit Low Input	Retry by using MPDr.	Un-displayed fault code	Faulty sensor.
		Measure voltage between A and body	0 V	Open circuit in harness #1.
		Measure voltage between A and C (GND)	0 V	Open circuit in harness #3.
			Normal in above check.	Open circuit in harness #2.



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Rewrite of Muffler Filter Serial No.

When the muffler filter has been replaced, rewrite the serial No. of muffler filter and upload the data to e-Service.

1. Connect MPDr..
2. Set the key switch to the ON position.
3. Select Functions-Engine/Muffler Filter-Muffler Filter NO. with MPDr..
4. Input the following items of Oxidation Catalyst (DOC) and Filter (CSF).

- ASM
- SUB
- Serial No.

5. After inputting, select Setting.

IMPORTANT: After inputting Muffler Filter Serial No. is completed, upload the data to e-Service.

NOTE: When the input data is uploaded to e-Service, the M-Find product specification and history will be updated.



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